

Contingency Planning/Business Continuity for Manufacturers

Sustain Mission-critical Communications among Sites

Does your business continuity plan include video collaboration systems? Video collaboration services can be an important communication vehicle for manufacturers during a crisis.

In the event of a natural disaster, act of terror or other crisis, your business needs to sustain mission-critical communications among headquarters, branch offices and manufacturing facilities. With video collaboration redundancy, you can mitigate risk and build a more comprehensive business continuity strategy.

When it comes to business continuity, ACT Conferencing rises above the competition. Our systems and service delivery are elegantly designed to complement a global manufacturing enterprise. As your parallel back-up provider, ACT can provide hosted bridging redundancy with the capability of stepping in at a moment's notice to ensure minimal downtime.

Call on the experts

As your business continuity partner, ACT Conferencing ensures seamless, effective and timely Recovery Time Objective (RTO) support for video collaboration. ACT consultants will work with you to develop a comprehensive contingency plan, including pre-site certification, detailed customer and meeting profiles, account team escalation list and service level agreement (SLA) documentation.

When the unexpected, or even unthinkable happens, ACT Conferencing—with our 20+ years of experience—is a trustworthy partner that can help you keep corporate communications on track while your employees focus on core business deliverables.

- > Obtain customized support with an endless feature set
- > High definition video bridging
- > Managed service
- > 24x7 help desk
- > Performance service level agreements
- > Public video suite rentals
- > Endpoint management and diagnostic capabilities

In a recent survey conducted by IDG Research Services Group, 81 percent of polled C-level executives mentioned Recovery Time Objective (RTO) as the primary measurement to define rehearsal success. When these same executives were asked what their average RTO expectations are for their respective firms, 54 percent expect less than 12 hours.

About ACT Conferencing

ACT Conferencing delivers customized audio, web and video collaboration services globally. Since 1989, we have serviced customers through our integrated global platform and experienced customer-focused team. Based in Denver, Colorado, USA, we have operations in Australia, Canada, France, Germany, Hong Kong, Malaysia, the Netherlands, Singapore, and the United Kingdom.