



# VIDEO SERVICES

## ACT Conferencing's Video Services

### The Difference

Is your video conferencing system collecting dust? Or are you using a video conferencing system that does not live up to expectations? If so, you may need to talk to ACT Conferencing about maximizing your investment in technology. Start seeing the significant travel cost savings—and reduce greenhouse gas emissions.

With nearly 20 years in the conferencing industry ACT provides customizable end-to-end video solutions on a global scale that help you get the most out of your video equipment. We offer video bridging services as well as comprehensive managed services that allow you to concentrate on your event while we handle the logistics and technology.

### The Total Package

More than 4,000 video suites for rent around the world supplement your video conferences and allow you to connect with remote partners, clients or colleagues. Our customer-focused service team is available to help plan and implement your entire event while our state-of-the-art equipment delivers a high quality face-to-face collaboration every time.

### Settle for More Not Less

**Save Time and a Headache.** Prepare and deliver your message while ACT addresses the minute details and troubleshoots issues. Free up your information technology resources so they can focus on core responsibilities.

**Conference in High Definition.** With three times the quality of standard definition, your meeting feels life-like in HD. ACT delivers both bridging and managed services in high definition.

**Realize your ROI.** You invested in video conferencing for a reason. ACT can help you realize the potential of your investment through removing barriers to user adoption. Achieve a higher level of user experience by increasing reliability and quality.

**Solve Business Challenges.** Using the system you already have, we work with you to achieve your business goals, whether that is recruiting talent, performing a high profile deposition or delivering health care around the world.

## Customize Your Service

End-to-end solutions help achieve your goals, whether you need bridge hosting or support for a full-scale global event.

### Hosted Bridging Services

Regardless of network or video equipment manufacturer, you can connect participants in multiple locations anywhere in the world. We make sure your network connections – ISDN, IP or a combination of both – are working properly.

With a comprehensive list of a la carte options, you tailor your service to meet your company's needs.

### Managed Services

When you prefer to use your own network, we work with you on all facets of video conferencing, from the initial purchase of equipment to the selection of a remote management tool to the implementation of global events. Count on ACT to help integrate video seamlessly into your IP network strategy and manage video collaboration assets. Highlights include:

Endpoint monitoring and management. Run meetings more smoothly with remote device monitoring, problem diagnostics, standards compliance, password management, software updates, reports and more.

- > **Bridge management.** Enhance quality of service and security with proactive bridge monitoring, in-conference support, maintenance, reports and more.
- > **Event management.** Rely on a single point of contact to coordinate large, mixed-media, multinational conferences.
- > **Professional services.** Receive expert consultation from ACT. We'll help you reduce risk and invest wisely as you design or upgrade conference rooms, implement telepresence conferencing or pursue technology migrations such as ISDN to IP or room systems to desktop video.
- > **Room Scheduling.** Ensure conference bookings are always in order through ACT's centralized room bookings solution and scheduling conflict resolution.
- > **Problem Management.** Depend on ACT to help troubleshoot any technical glitches you may encounter. Two levels of assistance allow on-the-spot troubleshooting resolution during an event as well as post-meeting evaluation and repair of any ongoing issues.

## Get Together. Get Results.

Video conferencing brings people together so you can achieve results without travel.

**Finance.** Stay connected with local branch offices without travel expense. Keep staff readily trained on new product offerings while keeping them in the office to service customers and retain business.

**Telemedicine.** Assist in consults or surgery using high definition video. Meet the health care training and education needs of outlying rural areas. Offer continuing education opportunities to clinicians at sister hospitals in the next state.

**Legal.** Recruit qualified talent more quickly and less costly using video. Conduct important depositions with a high definition feed; see telling facial expressions as if you were in-person.

**Enterprise.** Launch new products to the field without the expense of a large-scale sales meeting. Demonstrate product, train through mock presentations and get real-time feedback from the audience without losing the face-to-face interaction of an in-person meeting.

### Video conferencing makes sense!

- > Save the cost and hassle of travel
- > Enable collaboration locally and globally
- > Reduce your carbon footprint
- > Focus on your message not the logistics
- > Maintain a healthier work-life balance

## Create Your Own Video Event

Feature	Hosted	Managed
Reservations	✓	✓
Confirmations	✓	✓
Global Support Service	✓	✓
Continuous Presence	✓	✓
Transcoding (multiple algorithms)	✓	✓
Speed Matching	✓	✓
Live Assist	✓	✓
Dial-in	✓	✓
Dial-out	✓	✓
Site Certification & Registration	✓	✓
T.120	✓	✓
ISDN	✓	✓
IP Gateway	✓	✓
Meet and Greet	✓	✓
Meeting Monitor	✓	✓
Conference Reporting	✓	✓
Help Desk Support / In-Conference Support	✓	✓
Event Conference Producer (for 10+ site meetings)	✓	✓
Basic video conferencing training for end users	✓	✓
Billing Services	✓	✓
Event Management	✓	✓
Communication Line	✓	✓
Audio Add-On	✓	✓
DVD Recording	✓	✓
Streaming/Webcasting Capabilities	✓	✓
Satellite Services	✓	✓
Equipment and Maintenance Services	✓	✓
Room/Conflict Management	✓	✓
Problem Management	✓	✓
Endpoint Monitoring & Management		✓
Remote Bridge Management		✓
Professional Services		✓
Onsite Support		✓

## About ACT Conferencing

Established in 1989, ACT Conferencing is a leading independent provider of earth-friendly audio, video and web conferencing services to organizations worldwide. ACT's integrated global conferencing platforms provide our customers in-country access, customized uniform billing, event management and local language services. Support for our truly international business comes from a diverse team of experienced, customer-focused individuals. The company's headquarters are located in Denver, Colo., USA, with operations in Australia, Canada, France, Germany, Hong Kong, Malaysia, the Netherlands, Singapore, and the United Kingdom.

## Contact Us

If you are ready to realize all the benefits of video conferencing—increased business results, reduced travel costs and lower impact on the earth—contact ACT today. 800-228-2554. [www.acttel.com](http://www.acttel.com).



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