

# ACT Conferencing Overview

## *Universally Simple Conferencing Solutions*

### **Prefer simple? So do we.**

ACT Conferencing offers the entire spectrum of integrated conferencing services – audio, web and video – along with the vast Proximity network of video suite rentals. Our global platforms provide the advanced features and functions that keep you on the leading edge of conferencing quality and service. Our technology and our people work together to keep conferencing simple, economical and reliable.

Collaborate in the style to which you'd like to become accustomed. ACT solutions contribute to a unified communications experience that is globally consistent and culturally localized. An industry leader for more than 20 years, our focus remains on connecting people efficiently and effectively, anytime and anywhere, with these capabilities:

**teem™ Audio-Web Conferencing:** Access integrated reservation-less, self-managed audio and web conferencing services through an intuitive unified communications interface. teem encompasses and expands ReadyConnect capabilities.

**Premium Audio Conferencing Services:** Enable users anywhere in the world to join a conference using local access (in 65 countries) or toll-free telephone numbers. Choose from tiers of services that offer varying levels of operator involvement and customization.

**Premium Web Conferencing Services:** Add visual impact to meetings to speed collaboration and keep everyone on the same page. Create multimedia events with video broadcasting, audio and/or video streaming, as well as presentation and application sharing.

**Video Conferencing Services:** Meet face to face in high definition. ACT provides managed services and bridge hosting services to help you connect people in your video conference rooms or in Proximity video suites.

**Proximity Network:** Eliminate the cost and hassle of long-distance travel by renting a video conferencing suite with pay-as-you-go convenience. You can search by location, choose from more than 4,500 rooms, and reserve suites online.

### **Customize with confidence**

State-of-the-art technology is a given, but it's what you can do with the technology that matters.

ACT Conferencing specializes in customized solutions that can span audio, web and video. Tell us about your subject matter, audience and objectives, and our consultants can provide creative ideas and expert guidance.

ACT follows best practices and continually improves processes using Six Sigma standards. Businesses of all sizes can work directly with ACT or with one of our partners.

### **Meet the people who make the difference**

You know how frustrating it is when you can't talk to a person, especially when there's a problem. And when you speak to someone, you want that person to know what to do and how to do it. When you work with ACT, you can count on reaching a knowledgeable person 24x7 – to ask a question, to discuss an event or to request technical assistance.



When you engage ACT team members for hands-on involvement in your meetings, their tenure and intensive training help to ensure flawless execution. Local operators, who speak local languages and dialects, can make a positive impression on your audience and earn you high marks.

### **Build credibility faster using our industry expertise**

Our expertise in certain vertical markets reduces risk and saves time. Our staff can function immediately as credible members of your extended team. In addition, ACT's local language services can distinguish you in competitive marketplaces. Simplify your next event in these areas:

- Investor relations
- Medical marketing
- Finance
- High tech
- Legal

### **ACT Service Assurance**

ACT sets the bar high when it comes to customer relationships and personal attention. Our attended audio customers can expect best-in-class service before, during and after conferences. Our experienced operators are proactive, professional and dedicated to delivering a pleasing participant experience.

### **Become an ACT Partner**

Complement your telecommunications business with audio, web and video conferencing services. You can broaden existing customer relationships and attract new customers, especially those who operate in multiple locations. Our comprehensive partner program includes dedicated account managers, training, marketing and sales support, branding and customer migration planning.

### **Learn more**

Contact an ACT representative at 800-228-2554 or visit [www.actconferencing.com](http://www.actconferencing.com).

### **About ACT Conferencing**

ACT Conferencing is a global provider of audio, web and video collaboration solutions. ACT creates a unified communications experience that is globally consistent and culturally localized. Our solutions integrate seamlessly into diverse operating environments. Our service assurance controls maintain the superior levels of quality and responsiveness required by national and multinational clients who value solutions that are easy to use, less costly to deploy and accelerate decision making.

Headquarters in Denver, Colo., USA

Proximity video suite rental sales office in Boston, Mass., USA

Operations in Australia, Canada, France, Germany, Hong Kong, Malaysia, The Netherlands, Singapore, United Kingdom